In response to requests from practice managers, the Dental Resource Company recently launched a new Level 5 Practice Management Qualification, which is now in full swing. On the new two-year Level 5 BTEC Professional Diploma in Dental Practice Management, applicants will study:

- The dental market and customers
- Quality systems
- Financial management
- Continuous professional development
- Employment law
- Health and safety law in the dental environment
- Managing time

Studying for a management qualification requires a huge investment of money and time on behalf of the student and their sponsoring business, so it is vital to choose a qualification at the right level. The National Qualifications and Curriculum Authority issues descriptions of the intellectual skills, processes and accountability each level of qualification is intended to characterise. At Level 5, qualifications allow students to develop skills that will enable them to:

- Generate ideas through the analysis of information and concepts
- Command a wide range of conceptual skills to formulate policy
- Analyse, reformat and evaluate a wide range of information

These senior management qualifications focus on diagnostic and creative skills. They aim to develop the ability to exercise appropriate judgement for planning and design processes. Level 5 managers are usually responsible for supervising the work of junior managers and accept responsibility for personal and group decisions. They supervise the work of junior managers and have overall accountability for their designated area of management.

We are moving into an era where the combination of the knowledge and understanding acquired by formal education and training, together with practical application the workplace experience is the key to management success. Those managers equipped with such skills will be at the forefront of management and reap rich rewards in the dental business environment.

For more information on the course, visit www.dental-resource.com, call 08700 664 398 or email admin@dental-resource.com.

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